Thank you for completing this questionnaire.

HAVE YOUR SAY FOR YOUR GOLF CLUB

**BACKGROUND INFORMATION**

1. How old are you?
   - 0 - 9 years: 1
   - 10 - 14 years: 1
   - 15 - 17 years: 1
   - 18 - 24 years: 1
   - 25 - 34 years: 1
   - 35 - 44 years: 1
   - 45 - 54 years: 1
   - 55 - 64 years: 1
   - 65 & Older: 1

2. How long have you been a member?
   - Less than a year: 1
   - 1 - 2 years: 1
   - 3 - 5 years: 1
   - 5 - 10 years: 1
   - 11 - 20 years: 1
   - Over 20 years: 1

3. How many years have you played golf in total?
   - Less than a year: 1
   - 18 - 24: 1
   - 25 - 44: 1
   - 45 - 64: 1
   - 65 & Older: 1

4. How often do you play golf in-season?
   - Less than once a week: 1
   - 1 - 2 times a week: 1
   - More than twice a week: 1

5. How often do you play golf in the off-season?
   - Less than once a week: 1
   - 1 - 2 times a week: 1
   - More than twice a week: 1

6. Do you have playing partners with whom you regularly play?
   - Male: 1
   - Female: 1
   - Other: 1

7. How often do you play golf in the off-season?
   - Less than once a week: 1
   - 1 - 2 times a week: 1
   - More than twice a week: 1

8. How many years have you played golf in total?
   - Less than a year: 1
   - 1 - 3: 1
   - 3 - 5: 1
   - 5 - 10: 1
   - 11 - 20: 1
   - Over 20: 1

9. How likely is it that you would recommend the club to friends, family or colleagues?
   - Extremely unlikely: 1
   - Extremely likely: 1

10. How likely is it that you will still be a member in two years?
    - Extremely unlikely: 1
    - Extremely likely: 1

11. What is the reason you do not expect to be a member in two years?
    - Due to relocation: 1
    - Due to membership prices: 1
    - Due to lack of time: 1
    - Due to health: 1
    - Due to my age: 1
    - Other: (please state) 1

12. The golf club is welcoming to all members and visitors
    - Male: 1
    - Female: 1
    - Other: 1

13. Members of all ages and genders are treated equally within the club
    - Male: 1
    - Female: 1
    - Other: 1

14. I would feel comfortable bringing my children to the club
    - Yes: 1
    - No, but used to have: 1
    - No: 1

15. The golf club takes care to integrate new members
    - Male: 1
    - Female: 1
    - Other: 1

16. Members of all ages and genders are treated equally within the club
    - Male: 1
    - Female: 1
    - Other: 1

17. The club provides opportunities for non-golfers to learn golf through coaching programmes
    - Yes: 1
    - No: 1

18. The club is active in communicating opportunities for new members
    - Yes: 1
    - No: 1

19. Members are encouraged to promote coaching and playing opportunities to their contacts
    - Yes: 1
    - No: 1

20. The club provides opportunities for new members
    - Yes: 1
    - No: 1

21. The golf club is welcoming to all members and visitors
    - Male: 1
    - Female: 1
    - Other: 1

22. I would like to see more mixed-gender competitions
    - Yes: 1
    - No: 1

23. What would encourage you to play in more competitions?
    - More varied format: 1
    - More weekend competitions: 1
    - More social competitions: 1
    - More varied prize money: 1
    - More willing to travel: 1
    - Other: 1

24. How do you feel about gender-free tees?
    - Male: 1
    - Female: 1
    - Other: 1

**OVERALL EXPERIENCE**

Please indicate how much you agree or disagree with the following statements:

- [ ] Strongly agree (10)
- [ ] Agree (7)
- [ ] Neutral (5)
- [ ] Disagree (3)
- [ ] Strongly disagree (1)

Please note that not all sections may be appropriate for your club, and you may leave blanks if necessary.

**CLUB ENVIRONMENT EXPERIENCE**

1. How do you rate the club's clubhouse facilities?
   - Excellent: 1
   - Good: 1
   - Fair: 1
   - Poor: 1
   - Unacceptable: 1

2. How satisfied are you with the quality of the club's food?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

3. How likely is it that you will still be a member in two years?
   - Extremely likely: 1
   - Extremely unlikely: 1

4. How likely is it that you would recommend the club to friends, family or colleagues?
   - Extremely likely: 1
   - Extremely unlikely: 1

5. How satisfied are you with the quality of the club's facilities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

6. How satisfied are you with the quality of the club's activities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

**CLUB ENVIRONMENT EXPERIENCE**

Please indicate how much you agree or disagree with the following statements:

- [ ] Strongly agree (10)
- [ ] Agree (7)
- [ ] Neutral (5)
- [ ] Disagree (3)
- [ ] Strongly disagree (1)

Please note that not all sections may be appropriate for your club, and you may leave blanks if necessary.

**CLUB ENVIRONMENT EXPERIENCE**

1. How do you rate the club's clubhouse facilities?
   - Excellent: 1
   - Good: 1
   - Fair: 1
   - Poor: 1
   - Unacceptable: 1

2. How satisfied are you with the quality of the club's food?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

3. How likely is it that you will still be a member in two years?
   - Extremely likely: 1
   - Extremely unlikely: 1

4. How likely is it that you would recommend the club to friends, family or colleagues?
   - Extremely likely: 1
   - Extremely unlikely: 1

5. How satisfied are you with the quality of the club's facilities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

6. How satisfied are you with the quality of the club's activities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

**CLUB ENVIRONMENT EXPERIENCE**

Please indicate how much you agree or disagree with the following statements:

- [ ] Strongly agree (10)
- [ ] Agree (7)
- [ ] Neutral (5)
- [ ] Disagree (3)
- [ ] Strongly disagree (1)

Please note that not all sections may be appropriate for your club, and you may leave blanks if necessary.

**CLUB ENVIRONMENT EXPERIENCE**

1. How do you rate the club's clubhouse facilities?
   - Excellent: 1
   - Good: 1
   - Fair: 1
   - Poor: 1
   - Unacceptable: 1

2. How satisfied are you with the quality of the club's food?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

3. How likely is it that you will still be a member in two years?
   - Extremely likely: 1
   - Extremely unlikely: 1

4. How likely is it that you would recommend the club to friends, family or colleagues?
   - Extremely likely: 1
   - Extremely unlikely: 1

5. How satisfied are you with the quality of the club's facilities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

6. How satisfied are you with the quality of the club's activities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

**CLUB ENVIRONMENT EXPERIENCE**

Please indicate how much you agree or disagree with the following statements:

- [ ] Strongly agree (10)
- [ ] Agree (7)
- [ ] Neutral (5)
- [ ] Disagree (3)
- [ ] Strongly disagree (1)

Please note that not all sections may be appropriate for your club, and you may leave blanks if necessary.

**CLUB ENVIRONMENT EXPERIENCE**

1. How do you rate the club's clubhouse facilities?
   - Excellent: 1
   - Good: 1
   - Fair: 1
   - Poor: 1
   - Unacceptable: 1

2. How satisfied are you with the quality of the club's food?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

3. How likely is it that you will still be a member in two years?
   - Extremely likely: 1
   - Extremely unlikely: 1

4. How likely is it that you would recommend the club to friends, family or colleagues?
   - Extremely likely: 1
   - Extremely unlikely: 1

5. How satisfied are you with the quality of the club's facilities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1

6. How satisfied are you with the quality of the club's activities?
   - Very satisfied: 1
   - Satisfied: 1
   - Neutral: 1
   - Dissatisfied: 1
   - Very dissatisfied: 1